



ATTORNEY'S DOCKET NO: E00339.70003

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Matthew DEANGELIS
Serial No: 09/248,616
Filed: February 11, 1999
For: METHOD AND APPARATUS FOR CUSTOMIZING A MARKETING
CAMPAIGN SYSTEM USING PLUG-IN COMPONENTS

Examiner: Diem K. Cao
Art Unit: 2126

Confirmation No.: 9000

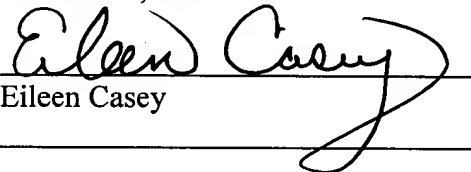
RECEIVED

JUN 06 2003

Technology Center 2100

CERTIFICATE OF MAILING UNDER 37 C.F.R. §1.8(a)

The undersigned hereby certifies that this document is being placed in the United States mail with first-class postage attached, addressed to Mail Stop Petition, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on June 3, 2003.


Eileen Casey

Mail Stop Petition
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

PETITION TO WITHDRAW FROM REPRESENTATION UNDER 37 C.F.R. §1.36

The undersigned attorney of record, for himself and on behalf of the following attorneys and/or agents of record in the above-identified application:

David Wolf	17,528	Peter C. Lando	34,654	Michael G. Verga	39,410
George L. Greenfield	17,756	Gary S. Engelson	35,128	Robert E. Rigby, Jr.	36,904
Stanley Sacks	19,900	Peter J. Gordon	35,164	Robert A. Skrivanek, Jr.	41,316
Edward F. Perlman	28,105	Randy J. Pritzker	35,986	Robert M. Abrahamsen	40,886
Lawrence M. Green	29,384	Richard F. Giunta	36,149	Lesley A. Hamlin	41,054
Steven J. Henry	27,900	Douglas R. Wolf	36,971	Ivan D. Zitkovsky	37,482
Therese A. Hendricks	30,389	Elizabeth R. Plumer	36,637	Michele J. Young	43,299
Edward R. Gates	31,616	Timothy J. Oyer	36,628	Edward J. Russavage	43,069
William R. McClellan	29,409	John N. Anastasi	37,765	Alan B. Sherr	42,147
Ronald J. Kransdorf	20,004	Helen C. Lockhart	39,248	John C. Gorecki	38,471
M. Lawrence Oliverio	30,915	James M. Hanifin, Jr.	39,213	William G. Gosz	27,787
Charles E. Pfund	17,030	Christopher S. Schultz	37,929	Thomas P. Grodt	41,045
Jason M. Honeyman	31,624	Paul D. Sorkin	39,039	Neil P. Ferraro	39,188
James H. Morris	34,681	John R. VanAmsterdam	40,212	Julie A. Beberman	40,906
		Matthew B. Lowrie	38,228		

hereby petitions to withdraw from representing the Applicant in the above-identified application.

The reasons for which the permission of the Commissioner is sought for withdrawal of all of the attorney(s) of record is the failure of the Applicant's Assignee of record to pay the attorneys' bills after due notification and the lapse of a substantial period of time. The undersigned hereby declares and certifies that a copy of this petition is being sent to the Applicant's Assignee at their last known mailing address indicated below

Exchange Applications, Inc.
1 Lincoln Plaza
89 South Street
Boston, MA 02111

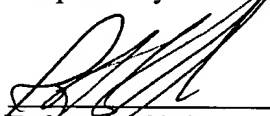
and also to the last known address of the Assignee's resident agent in the Commonwealth of Massachusetts indicated below

Neil Townsend
150 Federal Street
Boston, MA 02110

At least 30 days remain for the Applicant to take any action due in this case or such action may be taken by the lodging of an appropriate Request for Extension of Time.

The Commissioner is hereby authorized to charge any fees or to credit any overpayment that may be required in connection with this Petition to this firm's Deposit Account No. 23/2825.

Respectfully submitted,



Robert A. Skrivanek, Jr.

Reg. No. 41,316
WOLF, GREENFIELD & SACKS, P.C.
Federal Reserve Plaza
600 Atlantic Avenue
Boston, MA 02210
Tel. No.: (617) 720-3500

Attorney Docket No.: E00339.70003
Date: June 3, 2003